

Dear Existing Patient,

Thank you for your willingness to provide your positive experience within Progressive Medical Center for our Patient Testimonial Handbook!

The compilation of testimonials like yours is a tremendous tool in providing new patients with 'first-hand' experiences of healing, encouragement and improved quality of life. Additionally, your story further supports the philosophy of integrative medicine and gives our newer patients insight into the talent and care Progressive Medical Center provides its patients.

Attached is a list of 'guide' questions that may prove helpful in forming your testimonial. It is not mandatory that you answer all of these questions or present them in the order that they are noted -- the questions are purely provided as a 'guide' to assist should you need additional direction.

Following your 'guide' questions you will find 2 blank pages with which to write your testimonial upon. If you would prefer to type and email please send to [roxann@progressivemedicalcenter.com](mailto:roxann@progressivemedicalcenter.com) or if you prefer to fax please forward to 770-392-9805. If you need to contact me, I can be reached at (770) 676-6000, ext. 131.

Upon completion of your testimonial we would like to photograph you, as well, in order to include your face alongside your comments. I am available to photograph anytime from 9 A.M. to 3 P.M. Monday - Thursday or you can forward your favorite picture of yourself along with your testimonial.

Again, thank you for your time and efforts regarding this opportunity.

Appreciatively,

Roxann Ruben  
Assistant Patient Advocate  
[roxann@progressivemedicalcenter.com](mailto:roxann@progressivemedicalcenter.com)  
770-676-6000 ext. 131

## Patient Testimonial Guide Questionnaire

Name?

Age?

How long have you been a patient within Progressive Medical Centers of America?

How did you hear about us?

What symptoms, difficulties, or history brought you to us? (Can be specific or general.)

If you sought treatment through traditional medicine initially, what caused you to eventually seek an integrative medicinal approach?

What types of successes have you experienced while being a patient at PMC? (Please elaborate.)

Describe a staff experience(s) that provided you with special encouragement, hope, learning, healing or insight.

If you could sum up your experience(s) within PMC in one sentence, what would it be?

If you could provide our new patients with a piece of advice or word of encouragement what would that be?





